

COMMUNITY INFORMATION BULLETIN

Communications Expectations

September 9, 2022

Dear Parents/Guardians:

Welcome to all DPCDSB families as we begin the 2022-2023 school year. This is an exciting time for us as we welcome your children into our classrooms to a learning environment that is markedly different than that of the past two plus years. We are so very pleased that you have chosen a Dufferin-Peel Catholic education for your child(ren) and we will strive to do our best each day to provide your child(ren) with a high value Catholic education guided by the Ontario Catholic School Graduate Expectations.

It is the practice of DPCDSB to work collaboratively with parents/guardians and families and open, honest, and transparent communications are a key part of this. Technology gives us the ability to engage in responsive communications instantly and via multiple platforms. This was never more evident than during the two years where we were required to operate under constantly changing pandemic conditions. As a result of these changing conditions, normal boundaries of the work/school day became blurred with many DPCDSB staff engaging in work-related activities well beyond what most would consider a standard work day.

While DPCDSB expects staff to respond to parent/guardian inquiries in a timely manner, we also recognize the importance of supporting staff health and well-being. Ensuring healthy and professional boundaries between work and home supports positive mental health which, in turn, enhances our ability to better serve our students. In this regard, while staff may receive non-urgent requests and inquiries outside of the standard work day, please understand that the response will occur in a timely manner. We feel this helps foster a healthier work-life balance; something that was not prioritized in the pandemic working environment.

This shift in organizational culture is in alignment with societal changes and legislation that is designed to promote and support a healthier work-life balance.

DPCDSB staff have always been available for emergencies and very urgent matters and this will not change. If there is an emergency matter after hours, appropriate staff will be available as needed.

We appreciate your understanding and support on this matter. If you have any questions, please connect directly with your child(ren)'s principal.

Thank you and may God bless you and your family.

Marianne Mazzorato, Ed.D., Director of Education